

# Bluelock | Datacenter Facilities

## SUMMARY

Bluelock is an award-winning provider of cloud hosting solutions for the enterprise. With SSAE 16 certified datacenters, Bluelock's VMware vCloud™ Datacenter Service provides world-class SLAs, guaranteeing enterprise level uptime.

**Facilities located in Indianapolis, IN and Salt Lake City, UT**

## PHYSICAL SECURITY

The first step in providing a secure computing environment is physical security. Purpose-built from the ground up as physically hardened datacenters, our facilities provide mission critical environments to house your most important IT assets. Each facility has a large network backbone, fully redundant power and cooling and a high density / server-friendly design. Each facility is located away from major environmental risks like flooding or earthquakes and leverages some of the lowest power utility costs in the country to provide a very safe and economical solution.

On a physical level, access to the Bluelock facility is limited to authorized personnel only using on-premise security systems and access controls using biometric, card key and coded entry. A log of access to the building and datacenter is continuously maintained and is reviewed by Bluelock operations personnel. Video surveillance is maintained 24x7x365 at the Bluelock facility and each camera is connected to one of several digital video recorders capable of storing thousands of hours of footage.

## DATACENTER SECURITY SNAPSHOT

- Cameras: Internal/External High Definition Color
- Entrance: Man-trap
- Access Control: Biometric, 3-Factor Authentication
- Security Alerts Monitored: Security Company + Police Department + Fire Department
- Building Sign: No Sign, Non-Descript Building
- Audits: Physical Audit Trails Verified Daily on All Entry Points
- Access: All Non-Employees Require Escort
- Video Retention: 30-Day Retention



## DATACENTER FEATURES:

- Concrete Structure Facilities
- Concrete Physical Room Isolation
- 24-Hour Alarm & Monitoring System
- 24-Hour Digital Video Surveillance
- 5 Security Zones Enforced Onsite
- Fire Prevention, Detection & Suppression
- Environmental Monitoring
- Mechanical Monitoring
- Un-interruptible Power Supplies & Power Distribution Units
- Redundant Controls
- Automated Failover
- Diesel Power Generator Onsite
- State-of-the-Art Cooling
- Humidity Control
- VPN Services

## OPERATIONAL CONTROLS ONSITE

### Zones of Trust

Bluelock has defined five security zones in our datacenter facility. Each zone has a specific policy and distinct access group defined in the card access control system. Users are placed into zones based on their job function and are given the least privileges required to perform their jobs.

### Separation of Duties

Visitors are classified by their duties and given specific rules and privileges. Controls are put in place for all types of visitors including Vendors, Guests, Cleaning Staff, Consultants, Contractors and Temporary Employees to ensure the highest level of datacenter security is in place.

### Environmental Controls

Bluelock employs state-of-the-art environmental controls to prevent, detect, monitor and respond to any type of datacenter risk. Our regular preventative maintenance (PM) on all mechanical equipment keeps our datacenter in good operational order.

### Redundant Controls

Un-interruptible power supplies (UPS) and power distribution units (PDU) protect the equipment from surges, spikes, brown outs and other power quality issues. Automated failover provides production servers ultimate protection for the highest availability.